

Industry Feedback Forum and Training Completion Certificate (TCC) Implementation

November 6, 2014

Phase II

- **Contract Amendments**
- **Joint Letter of Renewal**
- **Financial Documents**
- **Online Driver Education**
- **Application Process for New Schools**



Contract Amendments

- Insurance
- Electronic Reporting
- Submitting Financial Documents
- Issuing a Training Completion Certificate (TCC)



New Contract

- **Contract Will be For a Three-Year Period**
- **Contract Execution Will Begin in March/April 2015**
- **Financial Documents Will be Reviewed During the Renewal Process**



Financial Documents

- Bank Statements
- Statement of Net Assets
- Operating Expense Statement
- Tax Returns
- Profit and Loss Statement
- Balance Sheets
- FICO Score



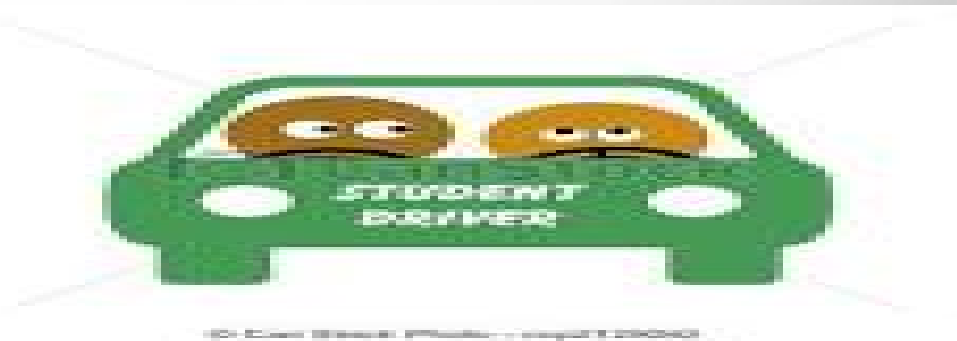
Online Driver Education

- NHTSA Project Due in Sept, 2015
- Secure the Online Course
- We Will Work With Industry to Implement Course Curriculum and Delivery Standards



Currently

- **Student Enrolls With One of 23 Authorized Third Party Driver License Training Providers for Professional Driver Training in the Classroom, Behind the Wheel or Both**
- **Student Completes Classroom Training**
- **Student Completes Behind the Wheel Training**



After the Student Completes Training

- The Student Passes the Final Exam
- The Trainer Enters the Student Demographic Information
- Issues Training Completion Certificate (TCC) is Issued
- Student Takes Certificate to MVD Field Office or Authorized Third Party to Skills Test



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The Student Goes to ATP/MVD Field Office

- Takes a Number and Pays Application Fee
- Gives the Training Completion Certificate to CSR When Number is Called
- CSR Establishes DM 29



Student Takes MVD Exam

- Student Passes Exam
- Student Gets Permit
- Student Fails Exam
- Student Has to Test Again and Pass Test to Get Permit



Student Meets Permit Requirements

- Student Takes Skills Test
- Student Passes Skills Test
- Student Fails Skills Test
- Student Has to Test Again and Pass Test to Get Driver License



On January 12, 2015 When TCC May Waive MVD Testing

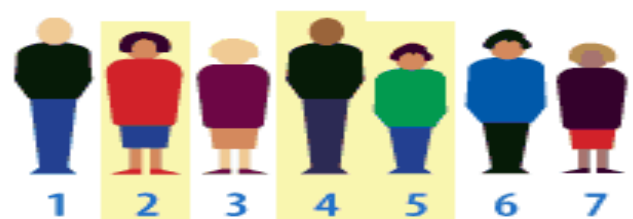
- **Student Completes Professional Driver Training in the Classroom, Behind the Wheel or Both**
- **The Trainer Enters the Student Demographic Information**
- **A Training Completion Certificate Will be Issued. The Student Must Understand That They Could be Subject to Random Testing at an MVD Field Office or Authorized Third Party Driver License Facility.**

Test Waiver Policy

- After a Student Successfully Completes 30 Hours of Classroom Training, the Student May Receive A Waiver For the Knowledge Test
- After a Student Successfully Completes 10 Hours of Behind the Wheel Training, the Student May Receive A Waiver For the Skills Test
- A Student Must Successfully Complete 30 Hours of Classroom Training or 10 Hours of Behind the Wheel Training to Receive a Waiver for Both Tests

Random Testing

- Will Be Instituted at All MVD Field Offices and All Authorized Third Parties that Offer Driver License Testing
- Customer Service Will Collaborate and Determine the Random Sample Size for Testing
- MVD Software Will System Generate Random Test Candidates



Assign Numbers,
Auto-Generate Random
Selections

Student With TCC That May Waive Testing

- Arrives at MVD Field Office or Third Party
- Presents TCC to CSR
- CSR Processes TCC
- Student Gets Permit or Temporary Credential Without Testing



